



## PATIENT SURVEY RESULTS 2014

1.	The staff act professionally and are “committed to excellence”	<b>5</b>
2.	The clinic is accessible and offers flexible appointment times	<b>4.94</b>
3.	Everyone is treated with sensitivity and understanding	<b>4.94</b>
4.	The clinic is kept clean and adequately equipped for treatment	<b>5</b>
5.	Treatment sessions are thorough, proactive and precise	<b>4.94</b>
6.	The therapist addresses your overall goals and concerns	<b>4.88</b>
7.	The therapist explains detailed findings on patient assessments	<b>4.94</b>
8.	All staff members are friendly, courteous and respectful	<b>5</b>
9.	Overall I am satisfied with the quality of care	<b>4.94</b>
10.	I would not hesitate to refer other family members or friends to this clinic	<b>4.94</b>

(1 = Strongly Disagree, 2 = Disagree, 3 = Not Sure, 4 = Agree, 5 = Strongly Agree)

<u>Gender:</u>	M – 10	F – 11	
<u>Age Category:</u>	<20 – 1	20-40 – 3	40-60 – 9      >60 – 8